

# Merlin@home<sup>®</sup> Transmitter Model EX1150

## Set Up Guide

### Set up the transmitter

**1**

Place the transmitter on your nightstand or a table close to your bed.

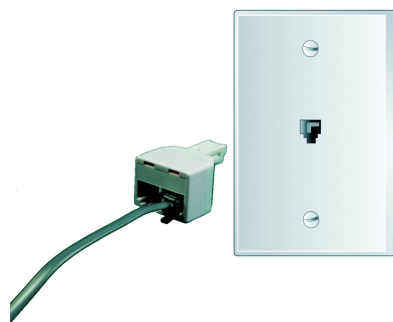
**2**

Remove your phone cord from the wall jack.



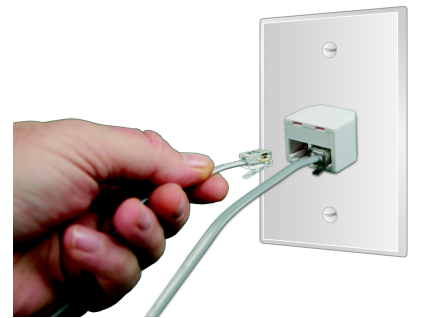
**3**

Plug the phone connector into the wall jack.



**4**

Plug your phone cord into the phone connector's open end.



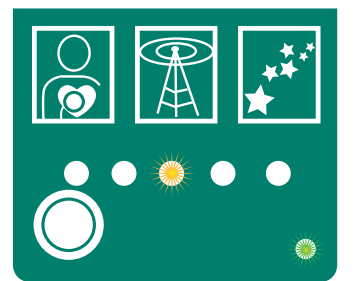
**5**

Plug the power supply into the wall electrical outlet. The green power light comes on. Keep the transmitter plugged in.



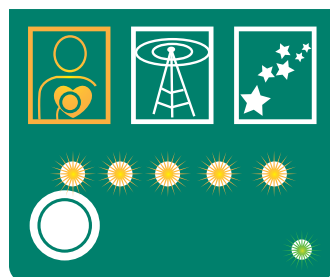
**6**

While the transmitter is setting up, the progress lights move from left to right. The icons might light up.



**7**

The Read icon lights up, progress lights blink, and beeping starts.



**8**

Make sure you are close to the transmitter. Face the transmitter and press the Start button for 1 second until you hear a beep.



**9**

The Read icon lights up when the transmitter reads your implant.



**10**

The Tower icon lights up when the transmitter contacts your clinic. Sometimes this process takes a while.



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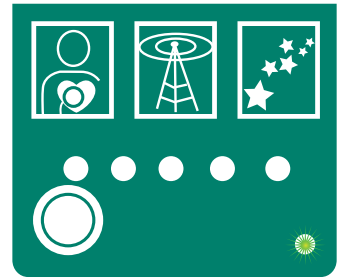
# 11

The Stars icon lights up when your set up is finished. The Stars icon remains lit for a short time.



# 12

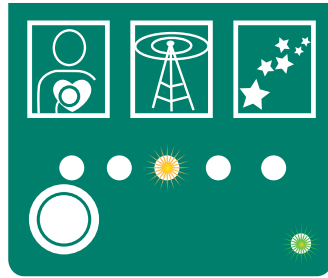
Leave the transmitter in place and plugged in. Make sure the front of the transmitter faces where you sleep.



Your Merlin@home transmitter automatically monitors your device according to the schedule set by your clinic.

## Progress Lights

The transmitter is successfully working when the progress lights light up one by one from left to right. An error has occurred if all progress lights are blinking.



## How To Send Your Information Manually

Your information is sent automatically while you sleep. Send your information manually only if your clinician instructs you to do so.

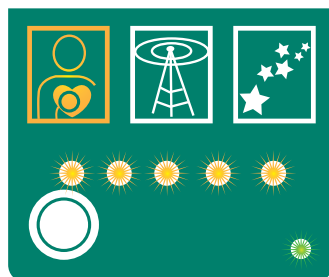
1. Press the Start button once. The Stars icon lights up.
2. Remain in front of the transmitter.
3. Press the Start button for 1 second until you hear a beep.
4. The Read icon lights up when the transmitter reads your implant.
5. The Tower icon lights up when the transmitter sends information about your implant. Sometimes this process takes a while. You do not need to stay in front of the transmitter
6. The Stars icon lights up when your session is finished.

# Troubleshooting

**For Technical Support in North America, call 1-877-MY-MERLIN (1-877-696-3754) Monday to Friday 8AM to 8PM Eastern Standard Time.**

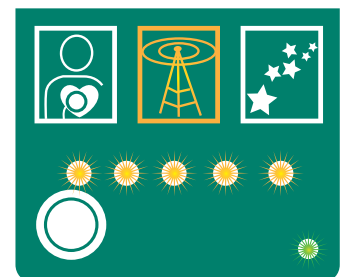
### Can't read information

1. Press the Start button to stop the flashing lights and beeping sounds.
2. Remove other electronic items from the area.
3. Make sure the front of the transmitter faces where you sleep.  
The transmitter attempts to read your device again until it succeeds.



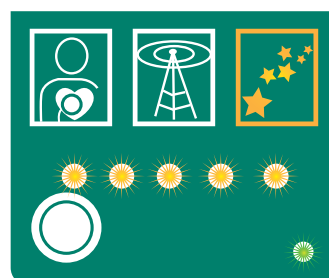
### Can't send information

1. Check your wall jack and phone connector.
2. Make sure your phone line is not being used by another person, fax, computer, or TV.
3. Press the Start button to continue.  
The transmitter attempts to redial.



### Call your clinic

1. Press the Start button to stop the flashing lights and beeping sounds.
2. Call your clinic for more instructions.



### Call Technical Support

1. If all five progress lights are lit, call Technical Support.

